GOVERNANCE, AUDIT, REPORT FOR:

RISK MANAGEMENT AND STANDARDS

COMMITTEE

22 July 2015 **Date of Meeting:**

Subject: INFORMATION REPORT

> Corporate Anti-Fraud Team Year End Report 2014-15

Tom Whiting - Corporate Director of **Responsible Officer:**

Resources

No **Exempt:**

All wards Wards affected:

Appendix 1 **Enclosures:**

Section 1 – Summary

This report sets out the performance of the Corporate Anti-Fraud Team against its Fraud Service Plan objectives for 2014-15.

FOR INFORMATION



Section 2 - Report

Background

- 2.1 This is an information report and details the performance outcomes for the Corporate Anti-Fraud Team against the Service Plan 2014-15.
- 2.2 It was a year of change for the Corporate Anti-Fraud Team. On 1st October 2014-15 the team transferred its benefit fraud work to the Department for Works & Pensions as part of the Welfare Reforms and whilst three FTE's also transferred, only two FTE posts were deleted off the structure. The transfer of live work and employees was a challenge and the relatively short notice period meant that much of the 1st part of the year was devoted to this transfer.
- 2.3 Of the thirteen objectives in the CAFT Service Plan 2014-15, two were exceeded, six were met and five were not met. See Appendix 1 for full financial supporting details and commentary surrounding the objectives.
- 2.4 Of particular note was the financial income target (objective 10) which was more than doubled and some positive work with housing needs in identifying a number of housing applications that were removed off the Council's housing waiting list (objective 13), thus preventing any potential fraud occurring before it entered the housing system.
- 2.5 In terms of the objectives that were not met, three feature on the Fraud Service Plan for 2015-16 in tenancy fraud, direct payments and general fraud awareness so will continue to remain a high priority. The objective involving Proceeds of Crime Act 2002 income and Insurance fraud have been removed and will be considered once again for the plan in 2016-17.
- 2.6 It should be noted that at the time of writing, some high level management information relating to fraud referral numbers and numbers of investigations carried out was not available as the reporting tool used to extract data from the case management system was off line following migration to the Citrix environment. This will be reported at a later date when the system is operating once again.

Financial Implications

The financial implications have been shown where appropriate in the report

Risk Management Implications

None

Equalities implications

None

Council Priorities

The performance of the Corporate Anti-Fraud Team contributes to all of the corporate priorities by preventing, detecting and investigating fraud affecting the authority.

Section 3 - Statutory Officer Clearance

Name: Dawn Calvert	X	on behalf of the Chief Financial Officer
Date: 06 July 2015		

NO

Section 4 - Contact Details and Background Papers

Contact: Justin Phillips, Corporate Anti-Fraud Manager

Background Papers: None

Ward Councillors notified:

If appropriate, does the report include the following considerations?

1.	Consultation	YES / NO
2.	Priorities	YES / NO